

March 1, 2001

To Whom It May Concern:

We have utilized the services of MaxCare since 1997. They have provided carpet and upholstery cleaning for both our models and residential units in a number of Toll Brothers projects.

We have found their work to be outstanding and their employees consistently professional. Additionally, their response time in emergency situations has been excellent.

It is with great pleasure and without reservation that I recommend MaxCare.

Very truly yours,

Toll Brothers, Inc.

Joe Pease Senior Project Manager Mizner Country Club